

Home's Quality Policy



Home is where Customer Focus is of primary importance. Home offers bespoke and innovative solutions, tailored to its Clients needs. Home is dedicated to helping its clients design and develop strategic internal communication solutions that both address areas of business concern and provide clarity of business purpose and strategy.

Home's certified ISO9001 Quality Management System, based on individual and identified processes, provides the framework for effective and efficient operation and the promotion of Continual Improvement. As such it is integral to Home's business success and the satisfaction of its Clients.

Key to this success are Home's people and the way we work.

Home is a creative place, a place where we can all grow, realise aspirations and develop our potential. Home is a place where passion, commitment and dedication are displayed by all. Home's objectives, vision and values are understood and embraced by all staff and Home is a place where all are aware of our commitment to the Client, our responsibilities and personal goals.

Home is where attention to our effectiveness and efficiency in dealing with our Clients is the cornerstone for creating a rewarding and financially stable environment and, in paying whole attention to our Client requirements, in having Customer Focus at the heart of our business, and through the development of our own people, Home remains on course to be recognised as the primary Communications Consultancy in the United Kingdom.

The Quality Vision

Home aim to be recognized as the primary Communications Consultancy in the United Kingdom. Home will achieve this through complete attention to its Clients and their needs, its own people and their needs and through an effective and efficient way of operating. Home will continue to recognize where it excels, will build on this and will continually learn from, and embrace, any challenge that it faces. In achieving such business success Home will not loose its identity, discard its values and will remain a Home where individuals grow, develop, enjoy themselves and stay!

Signed:

A handwritten signature in black ink, appearing to read 'Martin', is written over a white background.

Date: 12th December 2013